

CHC52021
**DIPLOMA OF
COMMUNITY
SERVICES (CASE
MANAGEMENT)**

COURSE INFORMATION

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities. At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

RECOGNITION OF PRIOR LEARNING (RPL)

Available Upon Request

CAREER OUTCOME

- ✓ Senior Youth Worker
- ✓ Community Work Coordinator



DURATION

104 Weeks (Incl. 24 weeks holidays
& 10 Weeks of Vocational placement)



CAMPUSES

Perth, Sydney, Melbourne



STUDY MODE

eLearning, Face-to-face, Blended


ENTRY REQUIREMENT

- Must be 18 years old or above
- Completion of Australian Year 12 or equivalent
- IELTS Score of 5.5 or equivalent (Not applicable to Australian permanent resident/citizens)

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Springvale VIC 3171

03 8512 9998

SYDNEY
133 Parramatta Road
Granville NSW 2142

02 9054 1255

Core Units

CHCCCS004 - Assess Co-existing Needs
CHCCCS007 - Develop and Implement Service Programs
CHCCCS019 - Recognise and Respond to Crisis Situations
CHCCSM013 - Facilitate and Review Case Management
CHCDEV005 - Analyse Impacts of Sociological Factors on People in Community Work and Services
CHCDFV001 - Recognise and Respond Appropriately to Domestic and Family Violence
CHCDIV001 - Work with diverse
CHCDIV002 - Promote Aboriginal and/or Torres Strait Islander Cultural Safety
CHCLEG003 - Manage Legal and Ethical Compliance
CHCMGT005 - Facilitate Workplace Debriefing and Support Processes
CHCPRP003 - Reflect on and Improve Own Professional Practice
HLTWHS003 - Maintain Work Health and Safety

Elective Units

CHCCSM009 - Facilitate Goal-directed Planning
CHCCSM010 - Implement Case Management Practice
CHCCSM012 - Coordinate Complex Case Requirements
CHCCSM014 - Provide Case Management Supervision
CHCCSM015 - Undertake Case Management in a Child Protection Framework
CHCCSM016 - Undertake Advanced Assessments
HLTWHS002 - Follow Safe Work Practices For Direct Client Care
HLTAID011 - Provide First Aid



What Next

Successful completion of Diploma of Community Services (Case Management) may give the learner the opportunity to further their studies to At Apeiro Institute or elsewhere. Candidates wishing to proceed to further their education in an Australian University will be advised to contact the University directly for enrolment purposes.